

Great Lengths Client Questionnaire

1. Have you worn hair extensions before? _____
2. If yes, when and what type? _____
3. During any of these services did you experience excess hair loss or damage to your natural hair? If yes, please elaborate.

4. Are you interested in extensions to help you “grow out” your hair? _____
5. What is the longest your hair will grow on its own? _____
6. When was the last time you let it grow to that length? _____
7. What was your reason for cutting it? _____
8. What is your long term goal for your hair? _____
9. What products do you use at home and how frequently? _____
10. How often do you visit the salon for maintenance/touch-ups? _____
11. Does your hair tangle easily? _____
12. Are you presently taking any medications or under a physician’s care? If so what medications? _____
13. Have you been ill, had surgery, or on any medications in the past year?

14. Do you have any allergies?(chemicals, medications, substances or any others?)

15. Are you presently experiencing an unusual amount of hair loss?

Client Signature: _____ Date: _____

Stylist Signature: _____ Date: _____



GREAT LENGTHS HAIR EXTENSION CLIENT RELEASE

Extensions require considerable upkeep, delicate shampooing and combing. You may experience mild to severe discomfort while wearing them, and in extreme cases they may cause headaches, itchy scalp, head sores, and/or hair damage. Great Lengths hair extensions are 100% human hair and are ethically sourced from willing donors. Because the hair is 100% human, hair texture may vary slightly with every new application.

Mitchell's Salon & Day Spa, Inc. recommends that you proceed with your service only after a thorough consultation requiring a non-refundable deposit, during which you are given the opportunity to have all questions answered. If for any reason the extensions require removal, the Stylist doing the original work must do this, and there will be a charge for removal. **No monies spent on extensions will be refunded for any reason.**

The undersigned agrees they have read and understand the Client Questionnaire, Home Care Maintenance instructions and Refund Policy.

The undersigned, being of lawful age, does hereby forever release and discharge Mitchell's Salon & Day Spa, Inc., it's employees and agents, successors and assigns for and from any and all liability, claims, demands, damages and causes of action resulting from the rendering of the Great Lengths Hair Service.

The undersigned further agrees if any service rendered requires further procedures, the additional services shall be at regular cost.

The undersigned declares that they fully understand the terms of the Client Release and hereby certify that they have carefully read the forgoing Client Release and understands the contents thereof and sign the Client Release as their free act with the intention to be legally bound hereby.

Deposit Amount: _____

Service/s Received: _____

Service/s Performed By: _____

Client Name (please print): _____

Client Signature: _____ Date: _____

Witness Name (please print): _____

Witness Signature: _____ Date: _____

Home Care Maintenance

1. **Do not shampoo for two days.** Always wash your hair with your head back and not tilted forward. Never dry with a scrubbing action, instead wrap with a towel to absorb water. Always dry bonds to prevent bond breakdown.
2. **Always use anti-tap after every wet treatment on the bonds.** Mix 1 line of anti-tap to 8 oz. of water in a spray bottle. If you cannot shampoo immediately any time when the bonds are wet, spray anti-tap on the bonds and then dry bonds. Shampoo, apply anti-tap and then dry the bonds as soon as possible. **Do not use sulfur products or water that has sulfur.**
3. **Brush Great Lengths three times a day, with recommended brush.** Brush row by row, scalp to ends, starting from the nape up. Always pull Great Lengths into a scrunchy while sleeping or any activity that has your hair blowing in the wind. **All of the above is extremely important to prevent tangling or matting.**
4. Return to the salon in two weeks for a checkup service.
5. Curling irons, flat irons and hot rollers may be used, but must be kept an adequate distance from the Great Lengths bond. Approximately 1 ½ inches from the bond.
6. Activities taking place in a constant damp environment such as aerobics, steam baths or saunas may lessen the longevity of the Great Lengths service. Precautions should be taken to avoid these conditions being repeated.
7. Seawater and pools can cause bond breakdown due to the constant damp environment. To minimize these effects, wet hair completely in a shower and apply anti-tap prior to swimming. After swimming, shampoo, apply anti-tap and blow-dry the bonds to prevent bond breakdown.
8. Some extension loss is normal and to be expected. Average client hair loss is 50-150 hairs a day. A full head application covers approximately one third of the head. You can expect to see a small quantity of naturally released hairs trapped in the attachments after some time. This is normal and should not be interpreted as hair's pulled out of the scalp by the extensions themselves. Daily brushing close to the scalp and finger separation of the applied strands will avoid matting in this area.

Client Signature: _____ Date: _____

Stylist Signature: _____ Date: _____

Home Care Maintenance

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Stylist Signature: _____ Date: _____

SHIP TO _____ HYDE PARK
 _____ KENWOOD
 _____ TRI COUNTY
 _____ WEST CHESTER
 _____ PUMP

CLIENT _____
 ADDRESS _____

 PHONE _____

PAYMENT _____ CASH _____ CHECK _____ CC _____

DATE ORDERED _____

CLASSIC - natural body (25 strands per bundle)

8"		\$ 75.00
12"		\$ 82.00
16"		\$ 99.00
18"		\$ 105.00
20"		\$ 118.00
24"		\$ 165.00

# OF BUNDLES	COLOR #	TOTAL

KASHMIR - naturally straight (25 strands per bundle)

16"		\$ 109.00
18"		\$ 122.00
20"		\$ 129.00
24"		\$ 185.00

# OF BUNDLES	COLOR #	

3D SUN FX (25 strands per bundle)

12"		\$ 118.00
16"		\$ 128.00
18"		\$ 136.00

# OF BUNDLES	COLOR #	

3D FX (25 strands per bundle)

12"		\$ 118.00
16"		\$ 128.00
18"		\$ 136.00

# OF BUNDLES	COLOR #	

ACCENT AND JEWEL COLORS (5 strands)

13"		\$ 25.00
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# OF STRANDS	COLOR #	

SWAROVSKI STRANDS (each)

13"		\$ 10.00
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# OF EACH	COLOR #	

SHIPPING Overnight \$ 50.00 (Only if needed. Order must be placed by 4pm) _____

GRAND TOTAL _____

Great Lengths Pricing Worksheet

- A. Number of Bundles: _____
- B. Cost of Hair (Cost per bundle x # of Bundles): _____
See special order form for bundle pricing.
- C. Cost of Service (\$260 x # of Bundles): _____
 (\$52 for Jewel Color Bundles)
- D. Shipping Cost: _____
- E. **Total Cost of Application: (B + C + D):** _____
- F. Deposit*: _____
- G. Remaining Balance Due at Service: (E- F): _____

*Deposit is calculated by adding the total cost of the hair to ½ the cost of the service. Ex) if a client is getting 4 bundles:

Cost of Hair	\$100x4=\$400
Cost of Service	<u>\$260x4=\$1040</u>
Total	\$1440
Deposit	
Cost of Hair	\$400
½ Cost of Service	<u>\$520</u>
Total	\$920

**Receptionist Note: Ring out Hair as Service Item "Great Lengths Bundles", Salon 95.

***Client receives free Great Lengths Square brush and Tap Water Concentrate (with spray bottle) when they receive their **first** full set (5 or more bundles).

****If client needs expedited shipping, the charge is \$50 for 2nd Day Air.