



We are greatly looking forward to being able to see you. Although things will look a little different than usual, our love & level of service will still be paramount. Please know the below changes are to keep the health & safety of both our clients & employees at the forefront.

Client Updates due to COVID-19:

- **Masks:** We will require masks to be worn at all times unless you must temporarily remove due to a service being received or if you have a documented medical reason to not be able to wear one.
 - We will have disposable masks available for purchase of \$2.00 should you need one.
- **High Risk Clients on Fridays :** We will be open on Friday's from 3pm - 9pm solely for our high risk clients.
- **Check In:** Upon entering your temperature will be checked and a COVID-19 questionnaire will be presented.
 - If you have a fever of 100 or more you will be asked to return home immediately.
 - Please arrive at the time of your appointment. Should you arrive early or if your technician is not ready for you we will ask you to return to your car if possible to wait.
 - Venmo will also be permitted for receiving tips to reduce cash transactions.
- **Personal Items:** We ask that you please limit these to only carry in the necessities.
- **Beverage Bar:** This area will be temporarily closed. If you do bring in a beverage please ensure it is in a closed container. No food will be permitted.
- **Retail SALE!** To help welcome you back, all retail will be 10% OFF until July 10th
- **Retail only purchases:** We will be limited to the number of retail walk-ins we will be able to accept. Please first consider our **curbside pick up** offering. To place these orders please use the phone numbers provided below:
 - Hyde Park 513.979.6340
 - Kenwood 513.936.5266
 - Tri-County 513.552.1470
 - West Chester 513.759.3185
- Retail Returns will be temporarily suspended until further notice.
- **Spa Services:**
 - Locker rooms will be temporarily closed. Clients will change in their service room.
- **Service Offerings:** Some restrictions will apply. These will be addressed at the time of scheduling if needed.
- **Limited Occupancy:** We will be opening under limited occupancy restrictions to ensure safety & 6' separation between clients.
 - Walk-ins: Due to these limited occupancy restrictions please call ahead to schedule your appointment to ensure availability.
 - Guests: Only clients & their caregivers, if needed, will be allowed within our doors.

Although you will not be able to see the smiles behind our masks, know that we are beaming from ear to ear to see you.

With love & virtual hugs,
Your Mitchell's Salon & Day Spa Family