



REVIVE HAIRPIECE CLIENT RELEASE

Revive hairpieces require considerable upkeep, delicate shampooing and combing. You may experience mild to severe discomfort while wearing them, and in some cases they may cause itchy scalp. Revive hairpieces are 100% human hair and are ethically sourced from willing donors. Because the hair is 100% human, hair texture may vary slightly with every new application.

Mitchell's Salon & Day Spa, Inc. recommends that you proceed with your service only after a thorough consultation, during which you are given the opportunity to have all questions answered. If for any reason the hairpiece requires removal, the Stylist doing the original work must do this, and there will be a charge for removal. **No monies spent on hairpieces will be refunded for any reason.**

The undersigned agrees they have read and understand the Client Consultation, Home Care Maintenance Instructions and Refund Policy.

The undersigned, being of lawful age, does hereby forever release and discharge Mitchell's Salon & Day Spa, Inc., its employees and agents, successors and assigns for and from any and all liability, claims, demands, damages and causes of action resulting from the rendering of the Easihair Pro Extensions.

The undersigned further agrees if any service rendered requires further procedures, the additional services shall be at regular cost.

The undersigned declares that they fully understand the terms of the Client Release and hereby certify that they have carefully read the forgoing Client Release and understands the contents thereof and sign the Client Release as their free act with the intention to be legally bound hereby.

Service/s Received: _____

Service/s Performed By: _____

Client Name (please print): _____

Client Signature: _____ Date: _____

Witness Name (please print): _____

Witness Signature: _____ Date: _____

REVIVE HOMECARE INSTRUCTIONS

1. **Initial Adjustment Period:** Although your Revive looks amazing, it may take up to two weeks to become adjusted to the look and feel of the Revive on your scalp. You will not experience pain with your application, but you may feel some tightness initially.
2. **Shampooing the Revive:** Using only the approved salon products, shampoo gently in a downward motion; 2-3 times per week. Do not use extremely hot or cold water. Rinse thoroughly. Use conditioner from the mid-shaft to the ends. Do not apply conditioner to the base. Excessive shampooing and the use of unapproved products can cause shedding, tangling, and/or shorten the life of the Revive. Disapproved products void the Revive warranty.
3. **Styling:** Revive is 100% human hair and can be air dried or heat styled. Hot tools, including blow dryers, should be used in their low settings to prevent over drying and dehydration of the hair. Hard bristles can cause the Revive to shed prematurely. Use only the approved styling brushes. Loose ponytails are recommended while exercising or engaged in outdoor activities. If you have difficult styling Revive, schedule time with your Certified Specialist to discuss styling techniques to help you create the look you desire.
4. **Integrating your natural hair:** Using a tail comb the hair should be gently pulled through the integration holes in the enhancement daily. This process only takes a few minutes but helps keep the enhancement anchored and allows for the scalp heat to exit through the ventilations holes, allowing the Revive to feel comfortable and look natural. (Not applicable for Base C, No integration).
5. **Your Scheduled Maintenance:** This patented tape-in method keeps the hair in place for approximately 4 weeks. Women who are very active or have an oily scalp will need a reapplication after 3 weeks. Women who are less active and have normal to dry hair can go up to 6 weeks before re-application. If the Revive feels loose or begins to come off, contact your Revive Specialist immediately so they can assess the issue. Be sure to schedule your appointments well in advance to prevent damage or styling issues. Pre-booking is required.
6. **Preventing possible issues:** If you have a healthy scalp and follow the recommendations of your Revive Specialist, the Revive System will not cause additional hair loss. Because there is always a risk associated with any type of hair attachment, be sure to disclose all medications, existing medical conditions and/or any information that will help your Revive Specialist determine if you are not a candidate for Revive.
7. **Longevity of the Revive:** Your Revive can last up to a year, depending on how well you care for it. It is human hair and excessive shampooing, unapproved product use, chlorine, salt water, sweat, oils, and conditioners near the base, and prolonged sun exposure can cause it to fade, shed or become dry. Follow the recommendations of your Certified Specialist to preserve the life of your new Revive.

REVIVE FREQUENTLY ASKED QUESTIONS

How long the hair enhancement last? The hair enhancement can last anywhere from 3 months to a year, depending on how well the client takes care of the hair.

How long will the attachment last? The average wear time is 4 weeks. Women who are very active or have an oily scalp will need a reapplication after 3 weeks. Women who are less active and have normal to dry hair can go up to 6 weeks before they need a re-application.

How do you pull your hair through? How often do you have to pull your hair through? The hair should be pulled through the holes in the enhancement daily with a rat tail comb. This process only takes a few minutes a day and helps keep the enhancement anchored.

Can I wash it like my regular hair? Yes, however it should be done gently and with the recommended shampoo and conditioners only. Using other unknown products can cause damage to your hair enhancement and shorten the life of the hair.

Will it look like my real hair? Yes, in time it will look and feel like your own hair, although there is always an adjustment period when you are getting used to having hair you did not have before. The adjustment period will normally take around two weeks.

How do I style my new hair? The hair enhancement can be blow-dried and flat ironed just like normal. However, if you are not used to styling your hair, you may experience some difficulties. If so, schedule time with your stylist to learn some new techniques that will help you create the look you are striving for.

How do I wash it? Shampoo gently in a downward motion. Do not use extremely hot or cold water. Make sure to always rinse thoroughly. When applying conditioner, always apply only to the ends and do not allow the conditioner to get on the roots of the enhancement. This will soften the knots and shorten the life of your enhancement.

Can I brush my piece like my regular hair? Yes, you can brush your hair, but you will need to use the recommended brushes to ensure your hair stays in the best possible condition.

Can a stylist color my hair? Can I color my hair? Color services are never recommended while the your hair is attached to the head. Our recommendation is that your natural hair always be colored while the enhancement is off. Color services on the enhancement should always be done by the hair replacement studio that applied your hair.

Will the application hurt? In most cases, there is no pain associated with the application. However, some people have a tender head and may experience some tightness during the first couple of days after attachment.

Will my head get hot from having the piece on? The hair enhancement has ventilated pieces of hair, which allows heat to escape from the holes in the base.

Is the hair human? Yes, we only use 100% cuticle intact Remy human hair.

What will happen if the piece comes off or becomes loose? As long as you follow the proper care for the hair enhancement, the chances of it coming off is extremely unlikely. However, if you are experiencing problems, contact your technician immediately so they can rectify the situation.

Can I work out while having the piece on? Yes, with your hair enhancement you won't have to worry about having to make any lifestyle changes. However, while working out we recommend to secure the hair in a ponytail or braid, so that it does not get saturated in sweat.

What will happen if I sweat? Sweat can cause tangling if the hair is not properly brushed with a detangling brush after you've completed your workout. If sweat does get on your hair, just thoroughly wash it as soon as possible and blow dry.

Can someone touch my head? Yes, even if someone touches the top of your head they most likely will not be able to detect it.

How do I know how it is going to look prior to the application? There is no way to truly know what you are going to look like with more hair until the service is complete. Your stylist will work with you to help achieve the desired look.

Can I use curling irons or blow dryers on the enhancement? Yes, absolutely. Please ensure that you are using Heat Treat and Shine to protect your investment and to prevent heat damage.

Can I use my own products on the hair piece? We only guarantee our hair when the recommended products are used.

Can I apply the piece myself? This attachment does require a certified easihair professional to apply.

How is this piece applied? Our attachment is a new revolutionary way of applying hair. It requires no cutting or shaving of the natural hair, like many conventional methods. It is a safe and long-lasting tape in method that is easy to attach and remove.

How often will I need to come in for maintenance? 4-6 weeks is the average time frame depending upon your client's lifestyle.

How does the hair stay on? A patented tape in method keeps the hair in place.

What are other common methods of dealing with hair loss at the top of the head? The most common way, is to attach hair with bonding glues that would require the natural hair to be cut down or shaven.

Will the piece damage my hair or cause hair loss? As long as you have a healthy scalp, this process does not cause any additional hair loss. However, there is always a risk associated with any type of additional hair attachment. A thorough consultation should be conducted to determine if your client is an ideal client.

Will my hair still grow underneath? Yes, your hair will continue to grow underneath the enhancement, which is the reason for the reapplication after 4-6 weeks.

Will my scalp itch? Any itching is usually associated with the scalp not being clean. Recommend a more thorough rinsing after shampooing, to remove any leftover residue.

Will my scalp smell? Only if the hair and scalp are not getting clean when shampooing or you are not shampooing often enough.

Can I swim in the pool, or ocean? We don't recommend it, however if you choose to, you can wet the hair down with fresh water and condition the ends. Then pull the hair into a ponytail. Salt and Chlorine can reduce the life of your additional hair if you do not take these necessary steps.

Can I play sports while wearing the hair piece? Yes.

Do I have to shave my own hair or cut my own hair in order to wear the piece? No, with this process all of your own hair is preserved.

What will happen when my hair grows longer than the actual hair piece? You will get a haircut or shaping during your reattachment service when needed.

REVIVE ORDER FORM

Ship to:

_____ HP
_____ KW
_____ TC
_____ WC
_____ PUMP

Client Information

Name: _____

Address: _____

Phone: _____

Payment: Check _____ Cash _____ CC _____

Date Ordered: _____

Stylist Name: _____

Type	Color Name	Color #	Cost
BASE A			\$600
BASE B			\$600

**Fax order form to Teresa Bussell @ 513.936.5254

REVIVE Pricing Worksheet

A. Amount Due at Consult: \$600

B. Amount Due at Application: \$385

a. Date Scheduled: _____

C. Amount Due at Remove & Reset: \$455

a. Date Scheduled: _____

**Receptionist Note: Ring out Hair as Service Item "REVIVE HAIR PIECE", Salon 95.